



# Haslemere Border Athletic Club (HBAC)-Haslemere Border Young Athletes (HPYA)

# **Grievance and Disciplinary Policy**

#### 1. Purpose

Haslemere Border Athletic Club (HBAC) is committed to providing a safe, supportive and respectful environment for all members, volunteers, coaches and officials. This policy sets out how concerns, complaints and disciplinary matters will be raised, managed and resolved in a fair, transparent and timely manner.

# 2. Scope

This policy applies to:

- All HBAC members
- Coaches, officials and volunteers
- Parents/guardians acting on behalf of junior members
- Any individual representing HBAC at training, competitions or events

# 3. Principles

HBAC will ensure that:

- All concerns are taken seriously and handled sensitively
- Procedures are fair, consistent and confidential where possible
- Natural justice is applied at all stages
- No individual will be disadvantaged for raising a genuine concern in good faith

### 4. Grievance Procedure

A grievance is defined as any concern, problem or complaint relating to the behaviour of a member, coach, volunteer or official, or the running of the club.

### 4.1 Informal Resolution

Where appropriate, members are encouraged to resolve issues informally through open and respectful discussion, either directly or with the support of a coach, welfare officer or committee member.

# 4.2 Formal Grievance





If informal resolution is not appropriate or has not resolved the issue:

- The grievance should be submitted in writing to the Club Welfare Officer or Chair
- The written grievance should outline the nature of the complaint, relevant facts and desired outcome
- An acknowledgement will be issued within 7 days

# 4.3 Investigation

- The club will appoint an impartial committee member or panel to investigate
- All parties will have the opportunity to present their account
- The investigation will be conducted as promptly as reasonably possible

#### 4.4 Outcome

- A written outcome will be provided to all relevant parties
- Where appropriate, recommendations or actions will be agreed

# 5. Disciplinary Procedure

Disciplinary action may be considered where behaviour:

- Breaches HBAC rules or codes of conduct
- Brings the club into disrepute
- Risks the safety or wellbeing of others

# **5.1 Possible Sanctions**

Depending on the seriousness of the matter, sanctions may include:

- Informal warning
- Formal written warning
- Suspension of membership or role
- Termination of membership

# 5.2 Disciplinary Panel

- A panel of at least two committee members (excluding anyone with a conflict of interest) will consider disciplinary matters
- The individual concerned will be informed in writing of the allegation and given the opportunity to respond

# 6. Right of Appeal

• An appeal may be submitted in writing within 14 days of the decision





- Appeals will be heard by a separate panel where possible
- The appeal decision will be final

# 7. Safeguarding

Any grievance or disciplinary issue involving safeguarding concerns will be managed in line with HBAC Safeguarding Policy and England Athletics guidance and may be referred to external agencies where required.

Adopted by HBAC Committee: December 2025